

Support Staff Anytime, Anywhere—with Just One Click Virtual Service Center – All Departments. One Platform.

OnDemand delivers a virtual service center for staff support, with 24/7 availability to manage issues. With OnDemand, staff can instantly report any issue inside—or outside—a round to be routed for resolution according to your facility guidelines. The solution is easy to use and provides automated workflows for safety, support services and service recovery to ensure action is taken. The result is improved service performance, reduction of costs, and increased caregiver/patient satisfaction.

What We Offer

All Support Departments
at Your Fingertips



Click on an icon to submit a service request. If you don't know which one, [Click here.](#)



Biomed



Environmental Services



Facilities



Food & Nutrition



Food Floor Restock



Information Technology



Interpreter Services



Materials Management

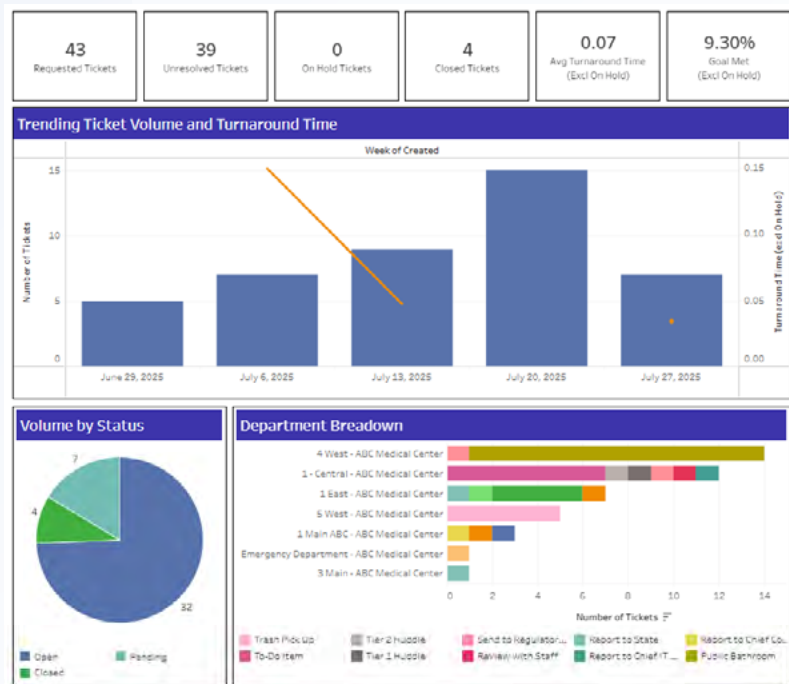


Security & Safety



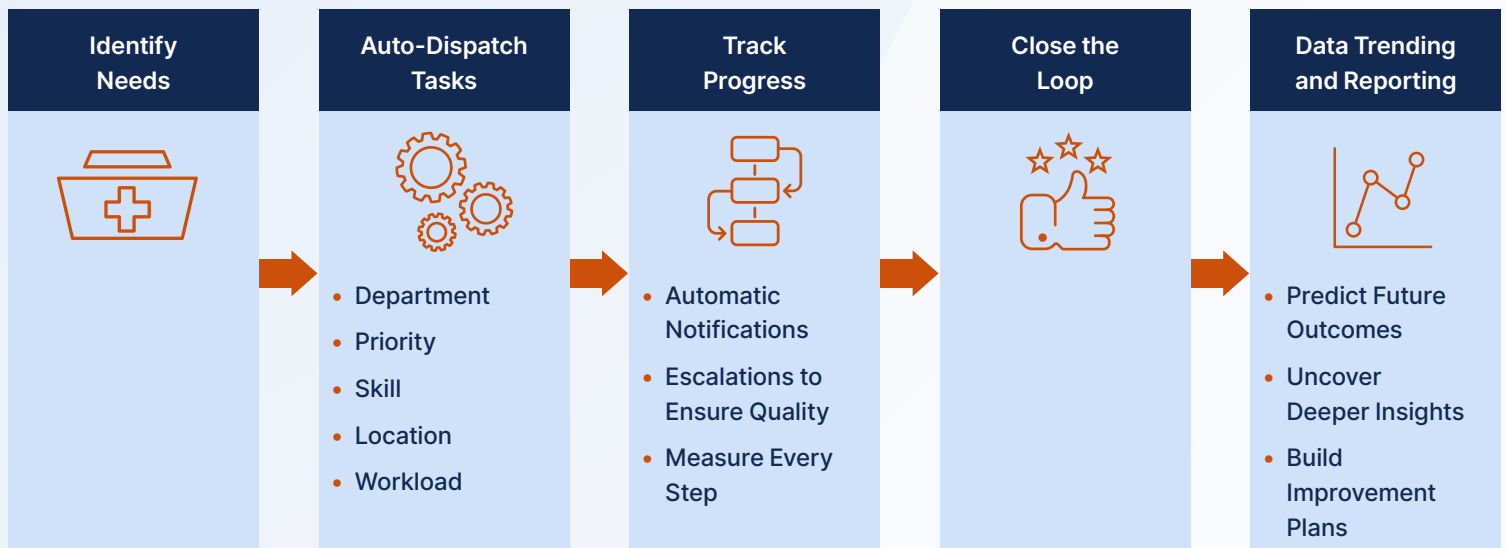
Service Recovery

Reporting to Analyze Needs,
Optimize Support Staffing, and
Build Improvement Plans



How It Works

OnDemand provides 24/7 staff support to instantly report issues found inside or outside a round from any tablet, smart phone or computer. The Sentact workflow engine eliminates manual processes, streamlines communication, auto-dispatches tasks, tracks progress and closes the loop. With OnDemand, no issue goes unresolved, and data trending and reporting provide leadership the insights needed to understand areas of concern, optimize staffing and build future improvement plans.



Work With Us

With 20+ years of experience and 800+ facilities contracted across the country, Sentact is helping healthcare leaders deliver high reliability for every aspect of care.

Sentact includes a full suite of applications—covering rounding, safety huddles, service request management, patient and staff feedback, compliance tracking, and more—so you can address every aspect of care and operations. Explore the complete Sentact solution suite to see how it can transform your organization.

Want to See it in Action?

Schedule a 15 minute introductory call: <https://info.sentact.com/contact-us>

Schedule a demo: <https://info.sentact.com/learn-more-sentact>

Visit our website: <https://sentact.com>