

# Optimize the Plan of Correction Process

## Identify. Intervene. Improve – Together

A well-executed Plan of Correction is not just a regulatory requirement, but a critical driver of a sustainable safety culture. Our PoC application empowers teams to turn findings into action by bringing transparency, accountability, and communication into one centralized platform.

Department of Health & Human Services  
Centers for Medicare & Medicaid Services

Form Approved  
OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (CMS-2567)				
Provider/Supplier/CLIA Identification Number: <input type="text"/> (X1)		Multiple Construction: A. Building: <input type="text"/> B. Wing: <input type="text"/> (X2)		Date Survey Completed: <input type="text"/> (X3)
Name of Facility Surveyed: <input type="text"/>			Facility Address (Street, City, State, Zip Code) <input type="text"/>	
Name of Accrediting Organization Performing Survey (if applicable): <input type="text"/>				
ID Prefix Tag (X4)	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency should be preceded by full regulatory or LSC identifying information)	ID Prefix Tag	PLAN OF CORRECTION (Each corrective action should be cross-referred to the appropriate deficiency)	Completion Date (X5)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



## What We Offer

The Sentact Plan of Correction (PoC) application is designed to support timely, effective responses to safety events, compliance findings, and regulatory citations.

The result? Faster issue resolution, smarter risk management, and continuous learning that drives real, systemic change.

By pairing Plan of Correction (PoC) with existing tools like Rounding, Feedback, OnDemand, and ViewPoint, your organization can:

- Enhance Organizational Resilience and Safety Culture
- Foster Sustainable Change
- Empower Safety First Accountability and Transparency
- Reduce Administrative Burden from Manual Workflows
- Strengthen Regulatory Compliance and Accuracy
- Enable Efficient Root Cause Analysis
- Boost Continuous Learning
- Identify Gaps and Drive High-Reliability Practices

## How It Works



### Centralized Action Planning & Data Management

Build a unified system to track issues from mock surveys, accreditation visits, regular regulatory inspections, and correction action plans.



### Customizable Workflows

Design custom workflows in the application to match regulatory tracking needs using form builders, custom labels, escalation rules, and dynamic filtering.



### Real-Time Accountability & Tracking

Trigger user, or cross-disciplinary actions automatically based on issue priority using customizable notification and escalation workflows.



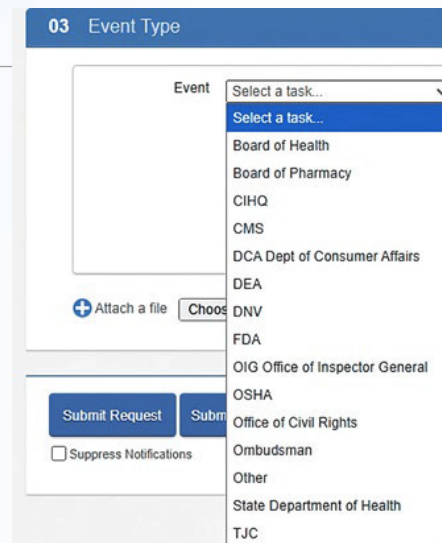
### Reporting and Analytics

Enable saved and scheduled reporting views for efficient oversight. Leverage real-time reporting dashboards, issue history, audit trails, and organization-wide visibility to reduce response delays and strengthen accountability.

## Make It Yours with Sentact's Customization Functionality

Tailor the Plan of Correction (PoC) application to fit your unique workflow, event, and tracking needs so you can have easy visibility into what matters, spot trends, and mitigate risks before they become problems.

Sentact is your dedicated partner in transforming inefficient workflows, proactively mitigating risk, improving outcomes and fostering a lasting culture of safety.



## Work With Us

With 20+ years of experience and 800+ facilities contracted across the country, Sentact is helping healthcare leaders deliver high reliability for every aspect of care.

Sentact includes a full suite of applications—covering rounding, safety huddles, service request management, patient and staff feedback, compliance tracking, and more—so you can address every aspect of care and operations. Explore the complete Sentact solution suite to see how it can transform your organization.

## Want to See it in Action?

Schedule a 15 minute introductory call:

<https://info.sentact.com/contact-us>

Schedule a demo: <https://info.sentact.com/learn-more-sentact>

Visit our website: <https://sentact.com>